

Biztech Newsletter

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Benefits of Regular Maintenance

Inside this issue:

- Benefits of Regular Maintenance 1
- The Importance of Backup 1
- Feature Product 2
- Save & Get Support with a SupportPak 2
- How to Search in Google 2

As companies grow their IT needs also increase and with increasing needs of IT so can the issues. Regular support and maintenance of a companies IT infrastructure can greatly reduce the costs in the long term.

Regular onsite and remote support reduces the amount of 'break fix' troubleshooting that the majority of companies rely on. When something goes wrong it's the general perception that they should call the 'IT guy' to come out and fix it. This can sometimes lead to long and expensive visits caused by a lack of maintenance on the systems.

However, if you were to receive regular maintenance on your systems the problems can be reduced greatly. Maintenance can include checking of system backups to ensure that data is being backed up and can be restored, anti-virus programs are kept up to date with the latest definitions, hard drive space is within nominal levels and that the overall server and network is running exactly how it was initially designed.

Servers in particular require regular maintenance to ensure that they are running optimally. There are security patches being release on a weekly basis from Microsoft and other providers which can be improving the performance of a companies system and also ensuring that they are secure from attacks.

The overall performance, security and useability of a server and complete system network can be increased with regular maintenance, not to mention the possible cost savings in the long run without it.

The Importance of Backup



Not only is it absolutely necessary to back up your data, but it is equally important to do it daily. Remember, you are dealing with a highly vulnerable medium that can be affected in numerous ways by any number of outside factors. Anything can happen at any time. As a result, your data can be lost due to something that is totally out of your control. There are software corruptions, viruses, lightning strikes that cause unexpected hardware damage, and so on. The more backup copies you have created, the better off you are when you find yourself in any trying circumstance which calls for the replacement of your data. Regenerating vital billing or customer information would be very difficult

from paper records, if not impossible. If you have a recent copy of your data, it is a simple matter of restoring and you are back in business. Have a SET routine!

Some common causes of data loss include:

1. Human Error
2. Hard disk failure
3. Lack of virus protection and spyware protection
4. Events beyond your control (Both natural and manmade disasters)

Besides doing daily backups, plan to do an extra backup weekly. Then store the backup either in a fireproof safe or at an offsite location. If your system goes, your data stays — and that may mean the difference between business as usual or a major step backwards.

If you require any further information on how a back-up system can work for your business, call the office here at Biztech. We offer full back-up services and the latest technology in back-up devices.

Feature Product

Save & Get Supported with a SupportPak

\$1329ex

HP NX6320 Notebook - BONUS Travel Battery worth \$163ex



512MB, 60GB, 15XGA, DVDRW, XXP,
1 year warranty, 2.8kgs
HP 8 Cell Battery

PN: RM709PA-BAT

Valid until 30th June 2007 or until stocks last

For more special and product information
please call the sales team on (02) 6280-

You've got yourself a bunch of staff hammering away on their computers. Your business is humming along just fine....but deep down you know that there are potential disasters just waiting to show their ugly heads.....

You know what they are; hardware glitches; clumsy users who interfere; spam and virus attacks; internet service disruptions; too much data, too little storage space;

backups that don't run quite right; you know the story.

Ideally, you know you want an IT guru amongst your staff, but there isn't one.

And you wait as long as you can until you really, really need to call someone in because you know it's going to cost.....

In reality, you have enough issues throughout the year to justify a serious look at how you use IT services. If you are not happy at your history of the costs of call-out charges, and the band-aid nature of your existing "break/fix" approach to keeping your computer systems barely alive, then we can show you a sensible way of not just containing your costs, but improving the nature of the service work so that your computer systems actually run better as well.

By purchasing a SupportPak, (even the entry-level 5-hours prepaid product), you receive the following benefits:

- Elimination of callout fees - saves hundreds of \$ every year
- Promotes proactive support through remote monitoring - we can see problems emerging before they become problems, and these are cheaper to fix.
- Discounted rates on remote and telephone support
- Reduces the downtime of your business

With an intelligent relationship between you and Biztech, you will trim your IT support expenses; get better returns out of your computer systems investment, and your staff can get on with their work.

How to Search in Google

Today Google has become the most used and known Search Engine on the Internet, but it is amazing how many people do not know how to fully utilise all the features of Google.

Searching

If people want to search on something like Christmas Trees, for example, they will often enter it straight into Google without any thought of how it is entered in. Then, they will find search results such as Gum trees or the Christmas Islands.

To search on the exact phrase of Christmas Trees, try putting the whole phrase in quotes (for example "Christmas Trees"). This will narrow down the search to only include websites which have that exact phrase listed.

When searching for Christmas Trees, for example, and you receive many results for 'Decorations', try typing in the search of "'Christmas Trees" - Decorations'. Including the "-Decorations" will exclude all web pages which mention the word "Decorations" so that it narrows down your search results.

I'm Feeling Lucky

Have you even gone to search for something and wondered what the "I'm Feeling Lucky" link does? Well when you click it, it will perform the search but take you to the very first web page that yields good results.

Other Advanced Features

Google has many more advanced features that you would not often expect from a search engine. These include the following:

Definitions - Ever wanted to know the definition of a particular word? Well Google has a built-in dictionary. If you want to find out the definition of technology, simply enter in the search of 'define technology' (without the quotes), and the first result will be a definition of what technology means, followed by webpages that relate to it.

Currency Conversion - Google also has the ability to provide basic currency conversion. To use this, you can search on '3.5 USD in GBP' for example.

Calculator - Google also has a built-in calculator. So you can search on '46*(2+3)/1.5' and it will provide you the answer.

FAQ - Google also has a built-in Frequently Asked Questions function. So if you want to know the population of Australia, simple search on 'Population of Australia' and it will give you the answer.