

Biztech Newsletter

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Mobile Email—What are Your Options?

Inside this issue:

- Mobile Email—What are Your Options? 1
- Information on Products and Services 1
- Feature Product 2
- Why Is My Remote Connection Slow 2
- A Battle Against Malware 2

A recent review of a well known industry publication highlighted the growing number of Mobile email options now available. If the thought of being able to work with your email or calendar while away from your desk is attractive then mobile email may be the answer. Blackberry, Microsoft Mobile and Motorola GOOD Mobile are three options available.

Key features to consider when looking at a mobile solution are security, feature set, deployment cost and running costs. The number of devices and security requirements of the organization will also play an important role in the final selection of a mobile solution.

Small organizations with low user numbers and a low security profile will be attracted to the Microsoft Mobile solution as the software required is generally already in place in Microsoft Small Business Server 2003. You just need the right phone and some setup time and away you go.

The Motorola Good Mobile solution, may be more suitable for organizations where a more diverse range of handsets are already in place and security is important, but not a paramount consideration. It also has a lower deployment cost than a Blackberry solution, and therefore makes it the more cost effective option.

However if security is the primary concern then the Blackberry solution is the answer. Mobile devices will have copies of client details, contacts, personal information and lots of email on them. They are often connected to the internet and some have access to internal company data, making them a very real security risk. The Blackberry solution to date is by far the most accepted mobile solution. As you would expect however it does have a higher deployment cost however surprisingly the lowest running cost.

Call us if you would like to discuss your mobile options.

Information on Products and Services



The Information Technology industry is a rapidly changing landscape in virtually all areas of operation. From the most basic things such as Central Processor Units (CPU), evolving to 'dual and quad core' capacity, to improvements in 'chipset', memory, graphics and storage to name a few, vendors are constantly reviewing their product and performance lines.

This makes it very difficult for the average business to 'pick a platform' for a number of years and ensure a 'standard

of supply' for longer than perhaps six months. This is particularly an issue in the current period as the 'world of desktop computing' moves from Microsoft's XP platform to the new and very powerful Vista range.

This Operating System alone has placed a great strain on the 'average business PC' and is also causing many issues with various third party products (some large, many smaller packages).

We strongly encourage you to 'do the

research' and understand the effects of 'migrating' to Vista may have on your business. We have heard of a number of Software programs and packages that are yet to formally acknowledge being "Vista Compliant".

Feature Product

Why Is My Remote Connection Slow?

\$1549ex

HP DC7700 USDT CD-2.8 1GB + 19"
TFT LCD



80GB, DVDRW, Vista Business

3 yr warranty

HP L1906 19" LCD STD

PN: GB017PS-HP19

Valid until 15th July 2007 or until stocks last

For more special and product information
please call the sales team on

Have you ever asked yourself as to why your remote connection to the office is so slow? The speed of your connection to the office all depends on the internet service that is being used. With internet connections there are generally two speeds that apply to your service. The Downstream speed and the Upstream speed. The speed that most influences your remote connection is the Upstream speed.



In the standard "ADSL format" the "down speed" is considerably higher than the "up speed", i.e. 256/64 or 512/128. This is because most companies "pull in" information to their businesses, and "uploading" data such as email is less mission critical.

Obviously, the higher the number (either up or down) will result in a better service. Most Internet Service Providers are prompting a range of higher speed (and better quality) services these days and something's to consider include higher ADSL services, SDSL (where the upload equals the download), or perhaps even moving to the newly emerging ADSL2 technology.

Please feel free to talk with your Biztech account rep about possibly upgrading, improving or changing your Internet Service, and hopefully we can find the right service for your happy remote access!

A Battle Against Malware

The never ending battle against virus, worms, trojans, malware and spyware today continues at the frantic pace it has run for at least the last several years. If anything, the number of attacks and damage from 'new variants' has increased in the last 6 months.



Malware brings with it a whole new range of issues for the average business to consider. It includes such interesting (and dangerous) names such as Botnets, Phising / Pharming, Key logging, Rootkits, plus other new and very crippling technologies to the average business Internet connection.

Biztech have worked very closely with Computer Associated over the years, and we are very aware of all the different

methods and variants to which access can be gained to your company network. It is vital to have a 'product partner' that has a constant presence around the globe and is able to locate these threats as quickly as possible and attempt to either block the attack or minimise the damage.

All our clients who connect to the Internet are vulnerable to over 500 new 'security advisories' per month. Please take time to consider this, up to date 'Engine and Pattern files' are a must.